



VERSION 1.0  
NOVEMBER 16, 2017

# IPHONE AND MACBOOKS SAFARI SETTINGS TO LOAD IFRAMES IN MEMBERS PORTAL

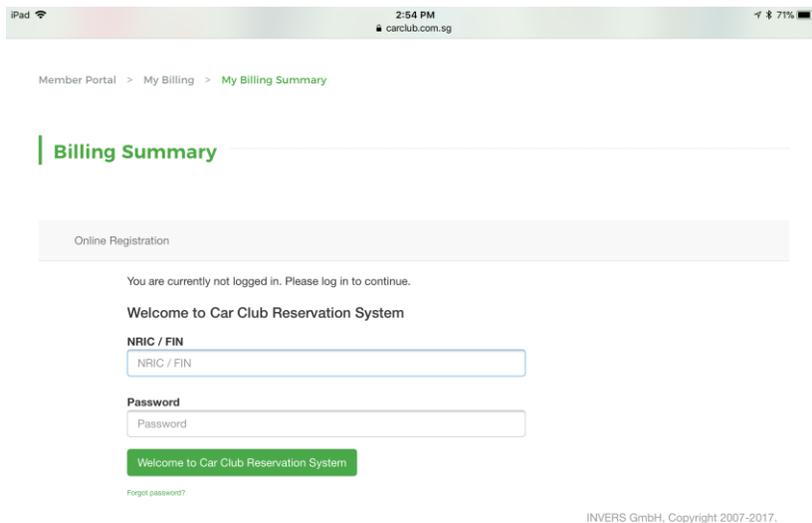


# IPHONE AND MACBOOKS SAFARI SETTINGS TO LOAD IFRAMES IN MEMBERS PORTAL

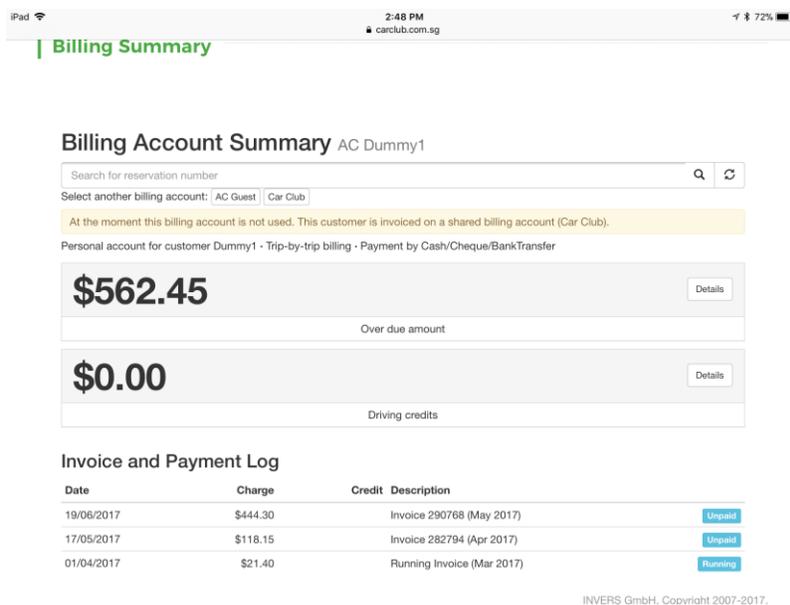
## OBJECTIVE

This document serves as a guide for members who have issues viewing iframe displays (such as Billing Summary and Reservations) and to adjust their settings according to different types of Apple devices.

This is what you would see if iframe displays are not working.

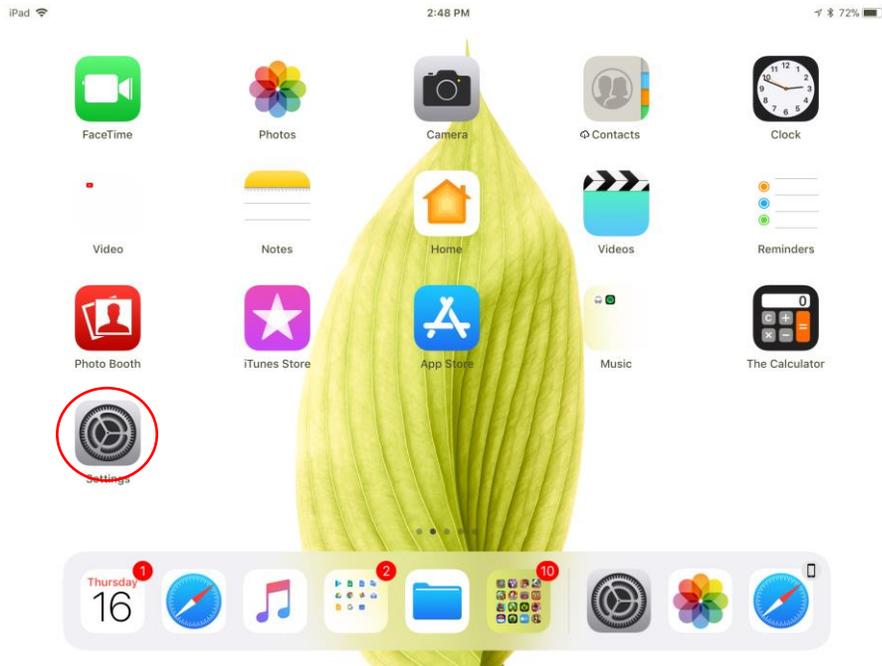


This is what you should see if iframe displays are working correctly:

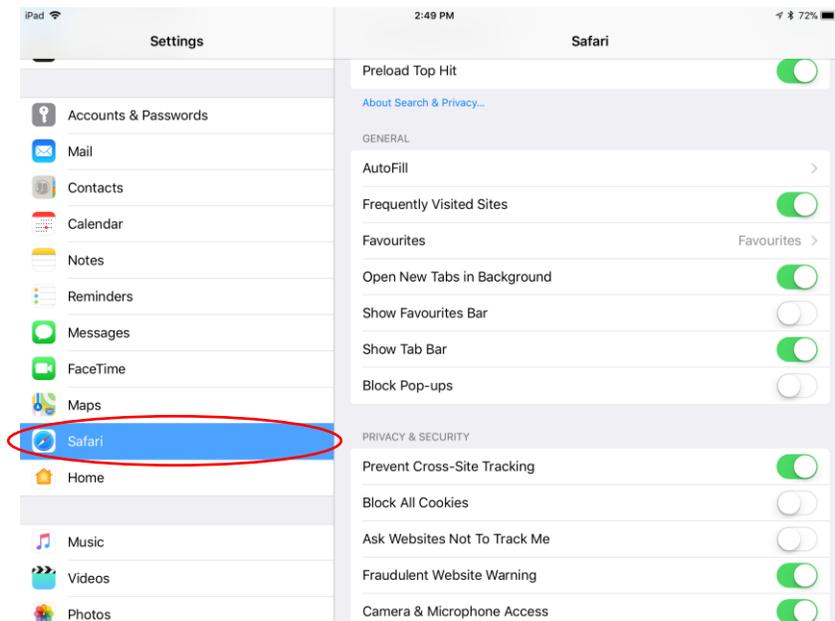


## IPHONE (IOS 11 AND ABOVE) SETTINGS

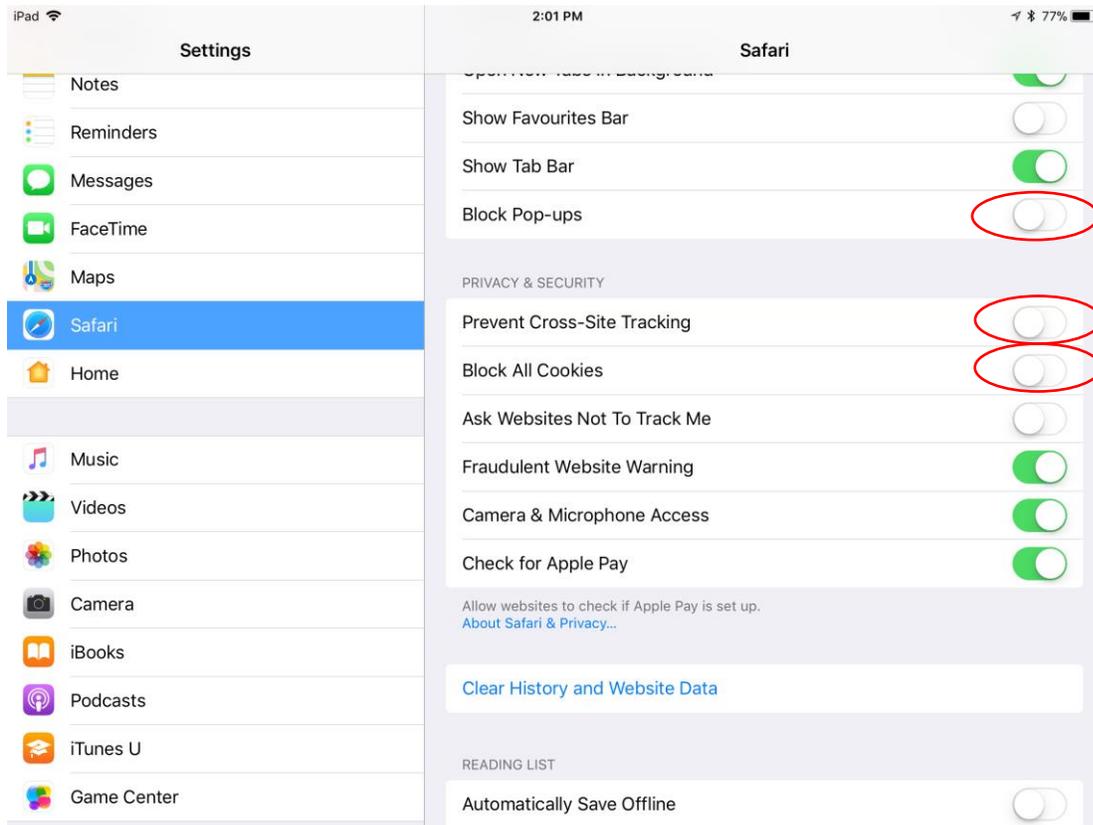
Step 1: Go to Settings icon.



Step 2: Select "Safari"



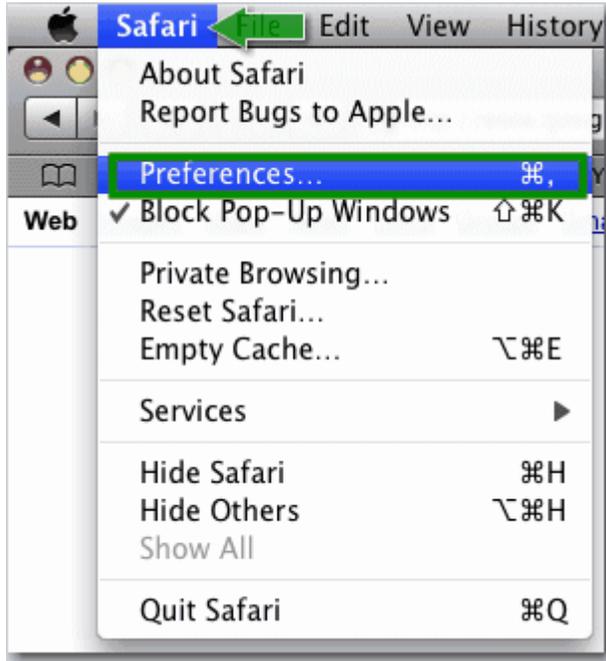
Step 3: Ensure that the “Block Pop-ups”, “Prevent Cross-Site Tracking” and “Block all Cookies” are not selected (not green).



Step 4: Upon completion of step 3, go back to your Safari browser, clear your web history, and try accessing <https://www.carclub.com.sg/memberportal/login/> again.

## MACBOOK (MACOS) SAFARI

Step 1: Go to Safari “Preferences”



Step 2: Go the “Privacy”



Step 3: Select “Always allow” and uncheck “Ask websites not to track me”

